HEALTH INSURANCE BENEFIT BROCHURE 2023





DAY-TO-DAY PLAN



Main Member R709pm



Additional Children R359pm

0	Registered Nurse Consultation Referrals	Unlimited GP consultations when referred by a designated Nurse Practitioner.	1 Month Waiting Period	
	24/7 Telephonic Medical Consulting Hotline	Unlimited telephonic consultations with a Nurse, Doctor or Mental Health Professional. Includes Acute Medication recommended by the Nurse, Doctor or Mental Health Professional subject to the Formulary.	Consultations - No Waiting Period Medication - 1 Month Waiting Period	
	Registered Nurse Consultations	Unlimited, managed visits at a Medical Centre. Includes all medication dispensed by the Registered Nurse subject to the Formulary.	1 Month Waiting Period	
₩	Doctor Consultations	Unlimited, managed GP consultations within the Provider Network.	Pre-authorisation is required 1 Month Waiting Period	
₩	Out-of-Network GP Visits	Unlimited, subject to the Formulary. Member must pay the GP and claim back up to R250 per consultation.	1 Month Waiting Period	
	Specialist Visit	One Specialist visit per member, per year as referred by a Network Doctor (subject to preauthorisation). Up to R1 700 per single member policy per year or up R3 500 per family policy per year.	3 Month Waiting Period	
	In-Room-GP Procedures	Unlimited cover for minor procedures that can be performed in GP Rooms, subject to sub-limits per procedure.	1 Month Waiting Period	
	Healthcare Screening	One healthcare screening visit per member per annum conducted by a Nurse practitioner at a Medical Centre.	No Waiting Period	
⊗ □	Acute Medication	Unlimited and linked to the GP consultation, medication dispensed by the Network Provider or obtained on script from a pharmacy subject to the Formulary.	1 Month Waiting Period	
6 0	Over-the-Counter Medication	Over-the-Counter Medication up to R500 per member policy per year or R1 000 per family policy per year, subject to pre-authorisation by the Nurse practitioner.	1 Month Waiting Period	
	Radiology	Unlimited basic Radiology according to the Formulary if referred by a Network GP.	1 Month Waiting Period	
	Pathology	Unlimited basic Pathology as referred by a Network GP, subject to the Formulary.	1 Month Waiting Period	
(W)	Dentistry	1 Full mouth assessment and 1 scale and polish every 6 months. Infection control, 2 intraoral radiographs, 3 extractions and 3 fillings per member per year.	3 Month Waiting Period	
	Optometry	One eye test and one set of standard frames and lenses per member per 24 months. This benefit is only available through a Spec-Savers outlet.	12 Month Waiting Period	
	Maternity Management Programme	Support for Members, througout pregnancy and up to six weeks post-delivery. Includes the provision of medical advice and monitoring. An additional specialist visit for members registered for the maternity management programme up to the maximum benefit limit of R1 000. *No hospitalisation available on the Day-to-Day Plan.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions	
	Maternity Scans & Blood Tests	Two growth sonars and relevant blood tests as referred by your network GP, subject to the Formulary.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions	
	Post-Hospital Private Home Nursing	Up to R11 000 per single member policy or R13 000 per family policy per year for the assistance of a private nurse.	Included in all the plans No Waiting Period	

(P	DAY-TO-DAY - Opti	onal Benefits				
	8	HIV Chronic Medication Management Programme	The HIV/AIDS programme caters to the medical and lifestyle needs of members living with HIV/AIDS and provides them with suitable treatment and tools to live a healthier life. *Chronic condition registration is required for this benefit.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions			
		Diabetes Management Programme	The Diabetes Management Programme assists members in the management of their diabetes condition and provides them with tools to improve their overall Health. *Chronic condition registration is required for this benefit.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions			
	⊗ o	Chronic Medication Benefit	This benefit covers 24 Specific Chronic Conditions according to the Chronic Medication Formulary, R109pm per member per chronic condition. *Chronic condition registration is required for this benefit.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions			
(₹ \$	DAY-TO-DAY - 24/7	Emergency Services				
	0	Trauma Support Services	Telephonic trauma support counselling and mental health wellness support by qualified and dedicated professionals for traumatic events such as sexual assault, crime, gender-based violence, death, attempted suicide; and domestic violence.	(No Waiting Period)			
		Immediate Emergency Casualty Room Treatment	1 Emergency Casualty Room treatment event as a result of an accident only, activated as you apply, up to R1 000 per policy.	(No Waiting Period)			
		Casualty Room Treatment	Emergency Casualty Room treatment for medical conditions and accidental injuries up to R3 500 per policy per year.	1 Month Waiting Period			
(HOSPITAL P	LAN Main Member R1 078pm	Additional Childre R348pm	en		
	&	Accident Hospital Cover	Up to R175 000 per single member per event or R275 000 per family per event. Covers both casualty and any hospital admission costs. Accidents are covered from Commencement Date.	(No Waiting Period)	Q.		
		Daily Illness Hospitalisation	1st Day R22 000 R27 000* R22 000 R27 000* R27 00	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions	Q		
		Sub-Acute Hospitalisation	Access to an affiliated Sub-Acute Facility. R20 000 per member per year.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions	Q.		
		Serious Illness Hospital Benefit	The maximum Serious Illness Benefit will be R300 000 for the lifetime of the policy, however the maximum benefit amount for confirmed Strokes and Cancer will be R150 000 for the lifetime of the policy.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions	Q.		
		Maternity	Natural, Home and Water Birth Maternity C-Section R35 000	12 Month Waiting Period	Q _e		
		Day Clinic Procedures	Access to the Network of Day Clinics for procedures up to R25 000 per member per year. Subject to Sub-limits per procedure.	3 Month Waiting Period 12 Month Waiting Period for pre- existing conditions	Q.		
		Diagnostic Procedures	Diagnostic Procedures from the Diagnostic Formulary covered up to R20 000 per single member policy or R25 000 per family policy per year. Subject to member co-payment and benefit limits. *Upon completion of the Waiting Period, this Benefit will accumulate at R1 000 per month. The full Benefit amount will become available from the 13th (thirteenth) month of cover.	3 Month Waiting Period. 12 Month Waiting Period for pre- existing conditions	Q		
		Motor Vehicle Accident Benefit	This benefit offers assistance with claiming from the Road Accident Fund. A Network of attorneys will assess the accident at no cost to the member and will facilitate any reimbursement from the Road Accident Fund on behalf of the member.	No Waiting Period	Q		
		Workmen's Compensastion Benefit	The benefit offers cover for occupational related injuries or diseases. We also offer third party recovery services, such as advice and administrative assistance, keeping the member updated on the progress of the claim.	No Waiting Period	Q		
		Post-Hospital Private Home Nursing	Up to R11 000 per single member policy or R13 000 per family policy per year for the assistance of a private nurse.	Included in all the plans No Waiting Period			
		Hospital Home Care Benefit	Hospital Home Care services combines in-home and virtual visits with remote monitoring offering patients timely, hospital-level care in their homes.	3 Month Waiting Period. 12 Month Waiting Period for pre- existing conditions			



HOSPITAL - Optional Benefits

Intensive Care Benefit

Up to R27,000 cover per day in ICU for the first 3 days and R14,000 for the 4^{th} day and R14,000 for the 5^{th} day.

For illness events only.

Single Cover - R119pm

Family Cover - R239pm

3 Month Waiting Period 12 Month Waiting Period for preexisting conditions



Hospital Accident Booster

Optional booster to increase the amount provided under the Accident Hospital Cover benefit. * Accidents are covered from Application Date for the Hospital Plan.

Single Cover	Up to R250,000 Up to R350,000 Up to R450,000 Up to R550,000 Up to R650,000	-	R119pm R238pm R357pm R476pm R595pm	Up to R750,000 Up to R850,000 Up to R950,000 Up to R1,050,000	-	R714pm R833pm R952pm R1,071pm
Family Cover	Up to R400,000 Up to R550,000	-	R209pm R418pm	Up to R850,000 Up to R1,000,000	-	R836pm R1,045pm

R627pm

Accident Booster has no waiting period and is applicable from the Commencement Date.



HOSPITAL - 24/7 Emergency Services

Trauma Support Services

Telephonic trauma support counselling and Mental Health Wellness support by qualified and dedicated professionals for traumatic events such as sexual assault, crime, gender-based violence, death, attempted suicide; and domestic violence.

(No Waiting Period)

24 - Hour Emergency

24/7 emergency medical advice, ambulance services, inter-hospital transfers, hospital pre-authorisation and arranging for authorisation to the treating facility.

Up to **R700,000**

(No Waiting Period)



Casualty Room
Treatment

Emergency Casualty Room treatment for medical conditions and accidental injuries up to R3 000 per policy per year.

1 Month Waiting Period



Major Trauma

Trauma Cover for conditions relating to paraplegia, quadriplegia, severe burns, internal and external head injuries, polytrauma and loss of limb. Up to a maximum of **R1 100 000** for the lifetime of the policy.

Benefit sub-limits apply No Waiting Period



Immediate Hospital Accident Cover

Hospitalisation as a result of an accident is covered from the Application Date* up to $R100\ 000$ per single member policy and $R150\ 000$ per family policy.

No Waiting Period





COMBINED PLAN



Main Member R1 628pm



Additional Children R598pm

The Combined plan includes both **Day-to-Day** and **Hospital** plans at a discounted rate.



- Out-of-Network GP Visits
- **⊘** Specialist Visits
- ⊙ Optometry
- Pathology
- Acute Medication
- ⊙ Over-the-counter Medication
- **⊘** Radiology



- Sub-Acute Hospitalisation
- Serious Illness Hospital Benefit

- Motor Vehicle Accident Benefit

- Post-Hospital Private Home Nursing



Increased Casualty Room Treatment

R4,500 per policy per year.



This icon indicates a **benefit** that **requires Pre-authorisation**.

*Person joining over the age of 54 will be subject to increased premiums. Maximum of 7 dependants per policy. Waiting periods commence on the Commencement Date, unless otherwise stated. Pre-existing Conditions are subject to a 12 month waiting period from Commencement Date.

*Contact us 24/7 to utilise benefits and to ensure you are referred to the appropriate medical professional for consultation and confirmation of benefits